why a business fails

why a business fails is a critical question that every aspiring entrepreneur must consider. The truth is that many businesses do not survive their initial years, and the reasons for this can be multifaceted. Understanding why a business fails is essential for both current business owners and those interested in starting a new venture. This article delves into the key factors that contribute to business failures, including financial mismanagement, poor market research, ineffective marketing strategies, and a lack of adaptability. By recognizing these pitfalls, entrepreneurs can take proactive steps to mitigate risks and increase their chances of success.

Table of Contents

- Understanding Financial Management
- The Importance of Market Research
- Marketing Strategies and Their Impact
- The Role of Management
- Adaptability in Business
- Conclusion

Understanding Financial Management

Financial management is one of the cornerstones for the sustainability of any business. A significant reason why a business fails is poor financial management practices. This includes not only budgeting but also cash flow management, securing funding, and understanding financial statements.

Budgeting and Cash Flow

Budgeting is fundamental for tracking income and expenses. Businesses often fail when they do not allocate sufficient funds to cover operational costs or when they misjudge their cash flow needs. A lack of proper cash flow management can lead to situations where a company cannot meet its obligations, ultimately leading to bankruptcy. It is crucial for business owners to regularly monitor their financial health and maintain adequate reserves.

Securing Funding

Another aspect of financial management involves securing the appropriate funding. Many businesses fail because they either do not have enough capital to start or expand their operations or they secure funding with unfavorable terms. Understanding the different types of funding—such as loans, venture capital, or angel investments—and knowing how to pitch a business effectively are vital skills for entrepreneurs.

The Importance of Market Research

Market research is essential in identifying the needs and preferences of potential customers. A common reason why a business fails is the lack of thorough market research, which can lead to misguided product development or service offerings.

Identifying Customer Needs

Businesses that do not take the time to understand their target audience often misinterpret what customers want. This can result in products or services that do not resonate with the market, leading to poor sales. Conducting surveys, focus groups, and analyzing competitors can provide valuable insights into customer preferences.

Understanding Market Trends

Additionally, businesses must stay informed about market trends and shifts. Failing to adapt to changing consumer behaviors or emerging technologies can render a business obsolete. Regularly assessing the market landscape allows businesses to pivot their strategies effectively and stay competitive.

Marketing Strategies and Their Impact

Effective marketing strategies are crucial for attracting and retaining customers. Many businesses fail due to ineffective marketing efforts that do not reach or engage their target audience.

Target Audience and Positioning

Identifying and understanding the target audience is critical. A marketing strategy that does not resonate with potential customers will likely fail. Businesses need to craft a clear brand message that communicates their value proposition. Positioning the brand correctly in the market can differentiate a business from its competitors.

Digital Marketing and Online Presence

In today's digital age, having a robust online presence is non-negotiable. Businesses that neglect digital marketing strategies, such as social media marketing, search engine optimization (SEO), and email campaigns, may miss out on significant growth opportunities. It is essential to leverage various online platforms to reach a broader audience effectively.

The Role of Management

Management plays a crucial role in a business's success or failure. Poor leadership can lead to a toxic work environment, decreased employee morale, and ultimately, business failure.

Leadership Skills

Effective leaders inspire their teams, foster collaboration, and drive innovation. A lack of leadership skills can result in miscommunication, low productivity, and high turnover rates. Business owners must invest in developing their leadership abilities to create a positive workplace culture.

Employee Engagement

Employee engagement is equally important. Disengaged employees can lead to decreased productivity and poor customer service, harming the business's reputation. Implementing strategies to engage and motivate employees can significantly impact a company's overall performance.

Adaptability in Business

In a rapidly changing market landscape, adaptability is key for business survival. Companies that fail to adapt to new challenges, technologies, or consumer demands often find themselves struggling to remain relevant.

Innovation and Change

Businesses must embrace innovation and be willing to pivot their strategies as needed. This could involve adopting new technologies, revising product lines, or exploring new markets. Companies that resist change may find it increasingly difficult to compete.

Feedback Mechanisms

Establishing effective feedback mechanisms can help businesses stay aware of their performance and areas for improvement. Regularly soliciting feedback from customers and employees allows a business to adjust its strategies proactively rather than reactively.

Conclusion

Understanding why a business fails is essential for anyone looking to enter the entrepreneurial world. By focusing on financial management, conducting thorough market research, implementing effective marketing strategies, fostering strong management practices, and remaining adaptable to change, entrepreneurs can significantly increase their chances of success. Failure is not merely a setback but an opportunity to learn and grow. With the right knowledge and strategies in place, businesses can thrive in even the most challenging environments.

Q: What are the most common reasons for business failure?

A: The most common reasons for business failure include poor financial management, lack of market research, ineffective marketing strategies, inadequate leadership, and failure to adapt to changes in the market.

Q: How does poor financial management lead to business failure?

A: Poor financial management can lead to cash flow problems, overspending, and an inability to meet financial obligations, which can ultimately result in bankruptcy or closure of the business.

Q: Why is market research important for a new business?

A: Market research is crucial for understanding customer needs, preferences, and market trends, which helps businesses create products or services that resonate with their target audience.

Q: What role does marketing play in business success?

A: Marketing is essential for attracting and retaining customers. Effective marketing strategies help businesses communicate their value proposition and differentiate themselves from competitors.

Q: How can management impact a business's success?

A: Good management can foster a positive work environment, enhance employee engagement, and drive productivity, while poor management can lead to low morale and high turnover, negatively impacting the business.

Q: What does it mean for a business to be adaptable?

A: Being adaptable means a business can respond to changes in the market, embrace innovation, and adjust its strategies based on feedback and evolving consumer demands.

Q: Can a business recover from failure?

A: Yes, many businesses can recover from failure by analyzing the reasons for their previous failures, learning from their mistakes, and implementing effective strategies to ensure future success.

Q: What are some signs that a business is failing?

A: Signs of a failing business can include declining sales, increasing debt, negative cash flow, high employee turnover, and loss of customer engagement.

Q: How important is employee engagement to business success?

A: Employee engagement is crucial as it directly impacts productivity, customer service, and overall

company culture, which can influence a business's long-term success.

Q: What strategies can improve a business's adaptability?

A: Strategies to improve adaptability can include fostering a culture of innovation, regularly assessing market trends, soliciting feedback from customers and employees, and investing in employee training and development.

Why A Business Fails

Find other PDF articles:

https://explore.gcts.edu/workbooks-suggest-002/files?ID=rfq38-3982&title=unschooling-workbooks.pdf

why a business fails: Why Companies Fail Mark Ingebretsen, 2003 At the height of the global bull market a few years ago, business giant Kmart stumbled, going from one of the most admired companies to one of the largest bankruptcies in history. The same fate befell several seemingly impenetrable corporation, such as Enron, WorldCom, Polaroid, and others. Were these fantastic failures caused by a fickle stock market and a turbulent economy? Did they fall victim to the dot-com bubble of the late 1990s? Not according to business journalist Mark Ingebretsen in Why Companies Fail. As you'll discover in this groundbreaking book, all of these companies exhibited one or more of the ten characteristics of a doomed company--characteristics that have been shared by failed companies for decades. Kmart, Enron, WorldCom, and other corporations might have been saved if their executives had recognized sooner that their companies were exhibiting one or more of these characteristics. Ingebretsen, with the help of some of the world's most noted business management experts from the Turnaround Management Association, describes in startling detail each of the ten big reasons companies fail, including: - Letting stock price dictate strategy - Ignoring customers -Fighting wars of attrition - Innovating too much or too little - And more Inside these pages, you'll discover practical methods for identifying these fatal characteristics in your own organization and preventing them from leading to failure. No matter what the size of your company, the lessons in Why Companies Fail could be the difference between long-lasting success and sudden flameout. And before any company can go from good to great, it's got to be on the right track in the first place. This valuable guide will show you how.

why a business fails: Why Companies Fail Harlan D. Platt, 1999 From Debra Ann Hatten - The Christian Science Monitor (Eastern edition) This book, written for the nonfinancial reader, records conventional reasons for business failure: cash-flow problems, taking on too much debt, and starting out with too little capital. But it continues where other books may stop, pointing out to those who are nearly bankrupt how to avoid bankruptcy. It describes reorganization techniques that have pulled companies out of the holein recent years--such as refocusing market niches and converting debt into stock. The book uses minicases to illustrate these methods. The author also gives potential investors a score card to select potential turnaround companies when picking up the high-risk, high-yield bonds (not stocks) of near-bankrupt or bankrupt companies.

why a business fails: Why Most Businesses Fail and How to Avoid It: The Blueprint for Long-Term Entrepreneurial Success Silas Mary, 2025-02-26 Most businesses fail within the first

few years, but it doesn't have to be that way. Why Most Businesses Fail and How to Avoid It provides you with the blueprint for long-term entrepreneurial success. This book identifies the common mistakes that lead to failure and offers practical solutions to avoid them. You'll learn how to build a solid business foundation, create a sustainable business model, and navigate the challenges that often lead to closure. From marketing missteps to cash flow problems, this book covers all the critical factors that determine a business's success or failure. Whether you're just starting or already in business, this book will guide you toward long-term success and stability.

why a business fails: Where Business Fails James M. Gillies, 1981 From the back cover: The relationship between business and government which has characterized Canadian economic development for more than a century is changing, raising issues for business executives and government officials which they have never had to answer before. -- Why has the tension increased between business and government? -- Why has the government become more interventionist? -- Why are the traditional techniques that business executives have used in dealing with government no longer working? -- How should a corporation now organize its public affairs operations for maximum effectiveness? -- What is the future of the corporation in Canada? This study, based on the views of leading Canadian business executives, trade association officials, former federal Cabinet ministers and leading commentators on public policy making in Ottawa, answer these and similar questions.

why a business fails: 23 Reasons why Businesses Fail and what you can do about it Barry Thomsen, 2009 Every year, more than a million people start a new small business with drive, enthusiasm, and dreams of success. Unfortunately, about the same number every year go out of business. After 30 years in many of his own small businesses and helping others, Barry Thomsen has seen pretty much all the things that can go wrong, all the solutions that just don't work, and all the ways to keep the doors open...if only for another month. There is a lot more to starting, running, and succeeding at a business than buying a nice sign and ordering business cards. There are many common-sense answers to the everyday problems that affect most small businesses. An owner must meet these head-on...or head them off before they start. 23 Reasons why Businesses Fail and what you can do about it will help you survive when it seems like bullets are coming from every direction at once. You'll learn tried-and-true ways to deal with everything from poor cash flow, bad publicity, and unanticipated market changes to problem employees, irate customers, and weather disasters.

why a business fails: Why Businesses Fail Bob Weir, 2018-09-10 What was the real reason for the failure of South Canterbury Finance and could it have been saved? Was it really the fall in coal prices that sank Solid Energy? Why did Pumpkin Patch collapse? Why do over 2000 small businesses go into liquidation every year in New Zealand? Why did David Ross defraud over \$100 million from Kiwis¿ life savings in the failure of Ross Asset Management? Why did the leaders of these businesses make decisions that ultimately saw the demise of the business they led? Why do we all make decisions that we know are not likely to be good for us, whether in business or in life? To take a journey through the failures of kiwi business requires a journey through all our irrational minds. While failures were caused by factors such as excessive debt, no cash, external forces, weak governance, poor skills, failure to pay taxes and more, all can be linked back to the decisions people did or didn¿t make. This book is backed by the extensive research of leading academics, and interviews with the CEOs, CFOs and board members of failed businesses. It includes discussions with journalists, fraudsters, insolvency experts, lawyers, official information requests and much more. The author also shares details about his experiences within the corporate world, and the price he paid suffering a significant breakdown and four years battling depression dealing with the often irrational world that exists within business Take a journey through the irrational mind that we all share and see what part that mind plays in the success and failure of business. Share the background and the stories of those at the heart of these failures and many other real-life events in business in New Zealand and from around the world.

why a business fails: The 10 Key Reasons That Businesses Fail Adam Stott, 2016-07-04 Are you looking to start a business or have just started one? As we all know most businesses fail within the first 5 years so award winning entrepreneur, Adam Stott, talks about the main reasons businesses

fail and how to stop this from happening to you. Learning about business can be daunting, but Adam makes it easier than ever by giving you all the big ideas simply explained. Adam shares the secrets of his own business experiences to give you the tips to take your business to the next level. He gives you the best advice about everything from marketing to cash flow. This book covers everything you need to know to make your business a success. Adam is an advocate for the reader, dispelling the myths that often rob people of their business dreams.

why a business fails: Small Business Failures, Management Defects Held Largely Responsible, Hearings Before ... 87-2, an Inquiry Into the Availability and the Adequacy of Management Counseling Services for Very Small Businesses, June 25, 26, and 27, 1962 United States. Congress. Senate. Select Committee on Small Business, 1962

why a business fails: <u>Current Business Failure Epidemic</u> United States. Congress. House. Committee on Small Business. Subcommittee on General Oversight, 1982

why a business fails: <u>Small Business Failures</u> United States. Congress. Senate. Committee on Small Business, 1962 Examines availability of management support services to small businesses and possible Federal role.

why a business fails: Organization and Operation of the Small Business Administration (1970). United States. Congress. House. Select Committee on Small Business, 1970

why a business fails: <u>Hearings</u>, <u>Reports and Prints of the House Select Committee on Small Business</u> United States. Congress. House. Select Committee on Small Business, 1970

why a business fails: Organization and Operation of the Small Business Administration (1970), Hearings Before the ..., 91-2, H. Res. 66 ..., July 20, 21, and 22, 1970 United States. Congress. House. Select Committee on Small Business, 1979

why a business fails: Taxation for Business Entities, with eBook Access Code Gregory A. Carnes, Suzanne Youngberg, 2025-10-14 An innovative approach to understanding the federal income tax laws for business entities and developing tax-efficient strategies. Presents the big picture to understanding the tax laws with a practice-based approach so students can develop critical thinking and problem-solving skills that prepare them to make effective decisions. Taxation of Business Entities, 2026 Edition introduces a comprehensive foundation for the income tax system, so students can understand why a law exists and how to apply the law to practical tax problems encountered by businesses. Professional skill-building exercises develop critical thinking and communication skills and the ability to identify and address ethical dilemmas, preparing students to be successful tax professionals. WILEY ADVANTAGE Incorporates Tax Planning Tips that focus on planning opportunities for corporations, S corporations, partnerships, and LLCs throughout, and a chapter on the choice of business entity Includes specialized tax topics such as accounting for income taxes on financial statements, income taxation of trusts and estates, estate and gift taxation, state and local taxation, multinational taxation, and tax-exempt organizations Practice opportunities are presented immediately following each learning objective, because students comprehend best by applying what they just learned Creates a realistic environment to teach students how to apply their knowledge that will transfer to job-ready skills with Tax Form and Tax Return Problems that include actual tax source documents Develops tax planning skills through Tax Planning Problems, Spotlight on the Tax Law, and Excel exercises that stimulate critical analysis and evaluation Features applications and problems that focus on tax-planning skills, analytical skills, research skills, communication skills, and the ability to identify and address ethical dilemmas Task-Based Simulation Problems similar to those used on the CPA Exam include realistic source documents such as Schedule K-1s, financial statements, invoices, and legal agreements that students use to solve problems Prepares students for the advanced tax knowledge and skills that are tested on the TCP (Tax Compliance and Planning) CPA exam Includes an extensive collection of additional resources, such as lesson plans, presentation slides, a Solutions Manual for instructors and practice quizzes, downloadable forms, test bank, and spreadsheets for students AN INTERACTIVE, MULTIMEDIA LEARNING EXPERIENCE This textbook includes access to an interactive, multimedia e-text. Icons throughout the print book signal corresponding digital content in the e-text. Taxation of Business

Entities integrates abundant video content developed by the authors to complement the text and engage readers more deeply. Content Review Videos provide a detailed review of each learning objective in each chapter and help students learn key concepts and an understanding of tax laws, the big picture, and the Why behind it. Provide confidence-building opportunities with a wide range of Practice Problems and author-created Solution Walkthrough Videos that give step-by-step instruction on how to complete problems like those in the text. Downloadable Files appear throughout the E-Book, enabling students to see and work with tax forms. Concept Check Questions at the end of each learning objective provide immediate feedback, helping readers monitor their understanding and mastery of the material. ALSO BY THE AUTHORS: Fundamentals of Taxation for Individuals and Business Entities, 2026 Edition introduces a logical foundation for the income tax system, so students can understand why a law exists and how to apply the law to practical tax problems.

why a business fails: Inside The Business Mind JC Rathwell, 2024-01-20 Embark on a transformative journey through Inside the Business Mind, where seasoned entrepreneur JC Rathwell shares a riveting chronicle of triumphs, setbacks, and invaluable lessons. From daring dreams to international ventures, ethical considerations, and leadership insights, each chapter offers a panoramic view of entrepreneurial life. Gain practical wisdom on adapting to unexpected challenges, fostering personal development, and navigating the intricate world of business ethics. Whether you're an aspiring business leader, student, or anyone seeking inspirational stories, this book is your guide to resilience, adaptability, and the art of turning setbacks into stepping stones. Inside the Business Mind is not just a book; it's a compass pointing towards success, providing tangible strategies for personal and professional growth. Open its pages, absorb the wisdom, and uncover the secrets of thriving in the dynamic landscape of entrepreneurship.

why a business fails: Why Smart Executives Fail Sydney Finkelstein, 2004-05-25 Bob Pittman and AOL Time Warner. Jean Marie Messier and Vivendi. Jill Barad and Mattel. Dennis Kozlowski and Tyco. It's an all too common scenario. A great company breaks from the pack; the analysts are in love; the smiling CEO appears on the cover of Fortune. Two years later, the company is in flames, the pension plan is bleeding, the stock is worthless. What goes wrong in these cases? Usually it seems that top management made some incredibly stupid mistakes. But the people responsible are almost always remarkably intelligent and usually have terrific track records. Just as puzzling as the fact that brilliant managers can make bad mistakes is the way they so often magnify the damage. Once a company has made a serious mis-step, it often seems as though it can't do anything right. How does this happen? Instead of rectifying their mistakes, why do business leaders regularly make them worse? To answer these questions, Sydney Finkelstein has carried out the largest research project ever devoted to corporate mistakes and failures. In WHY SMART EXECUTIVES FAIL, he and his research team uncover-with startling clarity and unassailable documentation-the causes regularly responsible for major business breakdowns. He relates the stories of great business disasters and demonstrates that there are specific, identifiable ways in which many businesses regularly make themselves vulnerable to failure. The result is a truly indispensable, practical, must-read book that explains the mechanics of business failure, how to avoid them, and what to do if they happen.

why a business fails: Work Life After Failure? Gisa Todt, Julia Backmann, Matthias Weiss, 2021-04-28 Work Life after Failure? brings together knowledge from three distinct concepts: resilience, learning, and recovery. Encompassing both conceptual and empirical work from experts in these fields, this book also sheds light on the classification of failures and setbacks and develops a measure of the setback severity.

why a business fails: Businesses Don't Fail They Commit Suicide Larry Mandelberg, 2023-04-19 Symptoms that Your Business May be About to Commit Suicide... Do constant disruptions and distractions make you feel like the business is managing you rather than you're managing the business? Do the Board and senior managers disagree on major decisions? Is one department or department head the source of most problems? Is conflict within the leadership team

undermining staff morale? If your business is suffering from any of the above problems then it's time to do something about it. No business ever failed because they ran out of money. Most businesses fail because their success brings unfamiliar problems that leaders and managers do not know how to solve. Running out of money is simply a lagging indicator of prior bad decisions and a failure to anticipate change. This book shows you how to anticipate change, manage internal conflict, and leverage it to your advantage. With real-life stories that explore common situations, angst, and humor in ways that are understandable and insightful, Mandelberg delivers: The problems that come with success and how to manage them The infallible crystal ball that lets you see change coming before it's too late Eight operational must-haves and how your organization ranks Exiting the 'whack-a-mole' cycle with problems that don't get fixed Turning change done unto you into change done unto others, and of course, Why businesses fail Based on over 40 years of experience and interviews with over 250 business leaders, Mandelberg explains how to avoid failure and build a strong, successful business that lasts. Click 'buy now' and prepare your business to survive success!

why a business fails: Creating Wealth with a Small Business Ralph Blanchard, 2011-08-03 A must-read book filled with practical information and numerous case studies on what aspiring entrepreneurs and business owners need to know to run a profitable businessthe author reminds the reader not to confuse the excitement and enthusiasm of starting a business and being a business owner with the skills required to be successful and avoid becoming one of the 80% of businesses that will eventually fail. A major contribution of this book is its continuous emphasis on the importance of having a business model as a critical requirement to start and manage a profitable business. Edgar Ortiz, CEO of Strategic Analytic Solutions and business columnist for the Atlanta Journal-Constitution Ralph Blanchard, a successful entrepreneur with a background in economics, provides a detailed analysis of what it is really like to buy, start, operate, and eventually sell a small business. Topics covered include: why most businesses fail ten management skills found in successful small business owners strategies to transition from self-employment to entrepreneurship advantages that small business owners have over larger competitors tips to develop profitable pricing strategies innovative ideas to help develop a sound business model

why a business fails: Journal of Small Business and Entrepreneurship, 1988

Related to why a business fails

"Why?" vs. "Why is it that?" - English Language & Usage Stack Why is it that everybody wants to help me whenever I need someone's help? Why does everybody want to help me whenever I need someone's help? Can you please explain to me

Do you need the "why" in "That's the reason why"? [duplicate] Relative why can be freely substituted with that, like any restrictive relative marker. I.e, substituting that for why in the sentences above produces exactly the same pattern of

Where does the use of "why" as an interjection come from? "why" can be compared to an old Latin form qui, an ablative form, meaning how. Today "why" is used as a question word to ask the reason or purpose of something

Is "For why" improper English? - English Language & Usage Stack For why' can be idiomatic in certain contexts, but it sounds rather old-fashioned. Googling 'for why' (in quotes) I discovered that there was a single word 'forwhy' in Middle English

grammaticality - Is starting your sentence with "Which is why Is starting your sentence with "Which is why" grammatically correct? our brain is still busy processing all the information coming from the phones. Which is why it is impossible

pronunciation - Why is the "L" silent when pronouncing "salmon The reason why is an interesting one, and worth answering. The spurious "silent l" was introduced by the same people who thought that English should spell words like debt and

Why would you do that? - English Language & Usage Stack 1 Why would you do that? is less about tenses and more about expressing a somewhat negative surprise or amazement, sometimes enhanced by adding ever: Why would

etymology - "Philippines" vs. "Filipino" - English Language Why is Filipino spelled with an F? Philippines is spelled with a Ph. Some have said that it's because in Filipino, Philippines starts with F; but if this is so, why did we only change

Why do we use "-s" with verbs - English Language & Usage Stack You might as well ask why verbs have a past tense, why nouns have plural forms, why nouns are not verbs, why we use prepositions, etc. Simply because that's an integral

american english - Why to choose or Why choose? - English Why to choose or Why choose? [duplicate] Ask Question Asked 10 years, 10 months ago Modified 10 years, 10 months ago "Why?" vs. "Why is it that?" - English Language & Usage Why is it that everybody wants to help me whenever I need someone's help? Why does everybody want to help me whenever I need

Do you need the "why" in "That's the reason why"? [duplicate] Relative why can be freely substituted with that, like any restrictive relative marker. I.e, substituting that for why in the sentences above produces exactly the same pattern of

Where does the use of "why" as an interjection come from? "why" can be compared to an old Latin form qui, an ablative form, meaning how. Today "why" is used as a question word to ask the reason or purpose of something

Is "For why" improper English? - English Language & Usage Stack For why' can be idiomatic in certain contexts, but it sounds rather old-fashioned. Googling 'for why' (in quotes) I discovered that there was a single word 'forwhy' in Middle English

grammaticality - Is starting your sentence with "Which is why Is starting your sentence with "Which is why" grammatically correct? our brain is still busy processing all the information coming from the phones. Which is why it is impossible

pronunciation - Why is the "L" silent when pronouncing "salmon The reason why is an interesting one, and worth answering. The spurious "silent l" was introduced by the same people who thought that English should spell words like debt and

Why would you do that? - English Language & Usage Stack Exchange 1 Why would you do that? is less about tenses and more about expressing a somewhat negative surprise or amazement, sometimes enhanced by adding ever: Why would

etymology - "Philippines" vs. "Filipino" - English Language & Usage Why is Filipino spelled with an F? Philippines is spelled with a Ph. Some have said that it's because in Filipino, Philippines starts with F; but if this is so, why did we only change

Why do we use "-s" with verbs - English Language & Usage Stack You might as well ask why verbs have a past tense, why nouns have plural forms, why nouns are not verbs, why we use prepositions, etc. Simply because that's an integral

american english - Why to choose or Why choose? - English Why to choose or Why choose? [duplicate] Ask Question Asked 10 years, 10 months ago Modified 10 years, 10 months ago

Back to Home: https://explore.gcts.edu

someone's help? Can you please explain to me