

better business bureau of dayton ohio

better business bureau of dayton ohio is a vital resource for consumers and businesses alike, providing essential information about trust, reliability, and ethical practices in the local marketplace. This article delves into the services offered by the Better Business Bureau (BBB) of Dayton, Ohio, how it benefits consumers and businesses, and the importance of maintaining a good standing with the organization. We will explore various topics, including the history of the BBB, its accreditation process, consumer complaint resolution, and tips for businesses to enhance their credibility. By understanding these aspects, both consumers and businesses can make informed decisions and foster trust within the community.

- Introduction
- History of the Better Business Bureau
- Services Offered by the BBB of Dayton
- Accreditation Process
- Consumer Complaint Resolution
- Importance of BBB Ratings
- Tips for Businesses to Gain BBB Accreditation
- Conclusion

History of the Better Business Bureau

The Better Business Bureau was established in the early 20th century, with the aim of promoting ethical business practices and fostering consumer trust. The organization originated from a need to combat misleading advertising and to protect consumers from fraudulent practices. The BBB of Dayton, Ohio, is part of this larger network, serving the local community by providing information and resources that help both consumers and businesses navigate the marketplace effectively.

Over the years, the BBB has evolved to meet the changing needs of consumers and businesses. It now operates on a national level, offering various programs and services that focus on transparency, integrity, and accountability. The BBB of Dayton has played a significant role in this mission, assisting local businesses in building their reputations and helping

consumers make informed choices.

Services Offered by the BBB of Dayton

The Better Business Bureau of Dayton, Ohio, provides a wide range of services designed to assist consumers and businesses. These services include:

- Business Accreditations
- Consumer Reviews and Ratings
- Complaint Resolution Services
- Educational Resources for Businesses and Consumers
- Fraud Alerts and Scam Prevention

These services contribute to a more transparent business environment, enabling consumers to find trustworthy companies and encouraging businesses to adhere to high ethical standards. Understanding these services is crucial for both parties to leverage the benefits effectively.

Accreditation Process

Accreditation by the BBB is a mark of trust that signifies a business meets high standards of honesty and transparency. The process involves several key steps:

1. **Application Submission:** Businesses must submit an application detailing their practices and operations.
2. **Review of Business Practices:** The BBB reviews the application and conducts an evaluation of the business's practices.
3. **Meeting Standards:** To achieve accreditation, businesses must meet the BBB's standards, which include a commitment to make a good faith effort to resolve consumer complaints.
4. **Ongoing Monitoring:** Accredited businesses are subject to ongoing monitoring to ensure they continue to meet the BBB standards.

By completing this process, businesses can enhance their credibility and attract more customers, as many consumers seek out BBB-accredited companies when making purchasing decisions.

Consumer Complaint Resolution

One of the key functions of the Better Business Bureau of Dayton is to facilitate consumer complaint resolution. This process is essential for maintaining trust in the marketplace. When a consumer has a complaint about a business, they can file it with the BBB, which then acts as an intermediary to resolve the issue.

The complaint resolution process typically involves the following steps:

1. **Filing a Complaint:** Consumers can easily submit complaints through the BBB's website.
2. **Notification to the Business:** The BBB forwards the complaint to the business, prompting them to respond.
3. **Response from the Business:** The business has the opportunity to address the complaint directly with the consumer.
4. **Resolution:** The BBB helps facilitate communication to reach a satisfactory resolution for both parties.

This process not only helps consumers find resolution but also encourages businesses to address issues proactively and improve their customer service practices.

Importance of BBB Ratings

BBB ratings play a critical role in how consumers perceive a business. Ratings are based on various factors, including the business's complaint history, the type of business, and the duration of time it has been in operation. A high BBB rating can significantly influence consumer behavior and purchasing decisions.

Consumers often rely on these ratings to gauge the trustworthiness of a business. Therefore, businesses that maintain a good rating can benefit from increased customer loyalty and potentially higher sales. Understanding the factors that contribute to BBB ratings is essential for businesses aiming to

enhance their reputation.

Tips for Businesses to Gain BBB Accreditation

For businesses seeking to gain BBB accreditation, there are several essential tips to consider:

- **Understand BBB Standards:** Familiarize yourself with the BBB's standards for accreditation.
- **Improve Customer Service:** Focus on providing excellent customer service to foster positive relationships with clients.
- **Respond to Complaints Promptly:** Address customer complaints quickly and professionally to demonstrate commitment to resolution.
- **Maintain Transparency:** Be open about your business practices and policies, building trust with consumers.
- **Participate in BBB Programs:** Engage in programs and initiatives offered by the BBB to enhance your business's visibility and credibility.

By following these tips, businesses can not only achieve accreditation but also sustain a positive reputation in the eyes of consumers.

Conclusion

The Better Business Bureau of Dayton, Ohio, serves as a crucial institution in promoting ethical business practices and protecting consumer interests. By offering services such as accreditation, consumer complaint resolution, and educational resources, the BBB fosters a trusting environment for both consumers and businesses. Understanding the history, services, and importance of the BBB is vital for anyone looking to navigate the marketplace, whether as a consumer or a business owner. Through active participation and adherence to BBB standards, businesses can enhance their credibility and contribute to a healthier economic ecosystem.

Q: What is the primary role of the Better Business Bureau of Dayton, Ohio?

A: The primary role of the Better Business Bureau of Dayton, Ohio, is to

promote ethical business practices and foster consumer trust by providing resources, accreditation, and complaint resolution services.

Q: How can consumers file a complaint with the BBB of Dayton?

A: Consumers can file a complaint with the BBB of Dayton through its website by submitting details of their complaint, which the BBB will forward to the respective business for resolution.

Q: What are the benefits of BBB accreditation for a business?

A: BBB accreditation provides businesses with credibility, enhances their reputation, attracts more customers, and demonstrates a commitment to ethical business practices.

Q: How does the BBB rate businesses?

A: The BBB rates businesses based on several factors, including complaint history, type of business, and duration of operation, which collectively contribute to the overall rating.

Q: Can a business lose its BBB accreditation?

A: Yes, a business can lose its BBB accreditation if it fails to meet the BBB's standards or if it does not respond adequately to consumer complaints.

Q: What should businesses do to maintain a good BBB rating?

A: To maintain a good BBB rating, businesses should provide excellent customer service, respond promptly to complaints, and adhere to the BBB's ethical standards.

Q: Are BBB ratings important for consumers?

A: Yes, BBB ratings are important for consumers as they provide insights into a business's trustworthiness and reliability, helping consumers make informed purchasing decisions.

Q: What educational resources does the BBB offer?

A: The BBB offers various educational resources, including articles and guides on consumer protection, business ethics, and best practices for maintaining a trustworthy business.

Q: How can businesses improve their chances of getting accredited by the BBB?

A: Businesses can improve their chances of getting accredited by understanding the BBB's standards, enhancing customer service, addressing complaints effectively, and maintaining transparency in their operations.

Q: What is the significance of the BBB seal?

A: The BBB seal signifies that a business is accredited and meets the BBB's high standards for business ethics, providing consumers with assurance of its reliability and trustworthiness.

[Better Business Bureau Of Dayton Ohio](#)

Find other PDF articles:

<https://explore.gcts.edu/gacor1-21/Book?docid=tLa39-3499&title=most-painful-ways-to-go.pdf>

better business bureau of dayton ohio: Better Business Bureau (BBB) of Dayton, Ohio , Features the Better Business Bureau (BBB) of Dayton, Ohio, which serves the Dayton and Miami Valley areas of the state. Notes that BBBs are private, nonprofit organizations providing consumer information. Posts contact information via street address, as well as telephone and fax numbers. Offers access to consumer warnings, news items, and information for companies wishing to join the BBB. Describes programs to promote ethical advertising and selling practices. Allows users to file complaints online. Provides information on obtaining BBB reports on companies or charities. Links to BBB consumer buying guides and business publications, as well as to an online membership roster.

better business bureau of dayton ohio: FHA Investigation United States. Congress. Senate. Committee on Banking and Currency. Subcommittee on Housing and Urban Affairs, 1954 Investigates alleged irregularities in FHA apartment house mortgage and finance activities.

better business bureau of dayton ohio: **FHA Investigation** United States. Congress. Senate. Banking and Currency Committee, 1954

better business bureau of dayton ohio: **Wool and Part-wool Blankets** , 1932

better business bureau of dayton ohio: Hearings United States. Congress Senate, 1955

better business bureau of dayton ohio: **National Associations of the United States** Calvert Jay Judkins, 1949

better business bureau of dayton ohio: Hearings, Reports and Prints of the Senate Committee on Banking and Currency United States. Congress. Senate. Committee on Banking and

Currency, 1954

better business bureau of dayton ohio: *Commercial Standard* United States. National Bureau of Standards, 1946

better business bureau of dayton ohio: Editor & Publisher , 1921 Special features, such as syndicate directories, annual newspaper lineage tabulations, etc., appear as separately paged sections of regular issues.

better business bureau of dayton ohio: Convention National Electric Light Association. Convention, 1929

better business bureau of dayton ohio: **Cumulative List of Organizations Described in Section 170 (c) of the Internal Revenue Code of 1954** , 2003

better business bureau of dayton ohio: Publications of the National Electric Light Association.- , 1928

better business bureau of dayton ohio: *Printers' Ink* , 1929

better business bureau of dayton ohio: **Cleaning and Dyeing World** , 1927

better business bureau of dayton ohio: *Reports and Documents* United States. Congress, 1950

better business bureau of dayton ohio: *Consumer Sourcebook* , 2005

better business bureau of dayton ohio: *Expenditures by Corporations to Influence Legislation* United States. Congress. House. Select Committee on Lobbying Activities, 1950

better business bureau of dayton ohio: *Report* United States. Congress. House,

better business bureau of dayton ohio: *International Year Book Number* , 1923

better business bureau of dayton ohio: **FaxUSA** Jennifer Perkins, 2001-10

Related to better business bureau of dayton ohio

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio. Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better

business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio.

Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business Bureau BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio.

Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business Bureau BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio.

Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business Bureau BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio. Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami , Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio. Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the

business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

BBB of Dayton and Miami Valley - Better Business Bureau BBB of Dayton and Miami Valley serving Clark, Darke, Greene, Miami, Montgomery, Preble, Shelby and Northern Warren Counties

BBB | Dayton, OH | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Local BBBs serving Ohio | Better Business Bureau BBB directory of local BBBs serving Ohio. Find a local Better Business Bureau location

BBB Accredited Business Services near Dayton, OH | Better BBB Accredited Business Services near Dayton, OH. Your guide to trusted BBB Ratings, customer reviews and BBB Accredited businesses

BBB Business Categories in Dayton, OH | Better Business Bureau Find the type of the business you need, using the BBB Business Category listing for Dayton, OH

BBB | Ohio | Better Business Bureau Get Accredited Show customers that you're a better business. The BBB Seal instantly identifies businesses committed to honesty and integrity

Latest News from BBB near Dayton, OH | Better Business Bureau Read the latest news from Better Business Bureau serving Dayton, OH. Consumer news, scam alerts, and the latest info from your BBB. Search for previous news articles

BBB of Dayton and Miami Valley - Better Business Bureau © 2025, International Association of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US and Canada, and BBB Institute for Marketplace

Spivey's Premier Painting & Powerwashing - Better Business BBB Accredited since 3/2/2025. Painting Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Roof Dayton Ohio by XPro Elite - Better Business Bureau BBB Accredited since 12/9/2024. Roofing Contractors in Dayton, OH. See BBB rating, reviews, complaints, get a quote and more

Related to better business bureau of dayton ohio

John North, president and CEO of Dayton BBB, dies (10don MSN) A longtime member of the Dayton Better Business Bureau has died. John North, president and CEO of Better Business Bureau serving Dayton & the Miami Valley, died

John North, president and CEO of Dayton BBB, dies (10don MSN) A longtime member of the Dayton Better Business Bureau has died. John North, president and CEO of Better Business Bureau serving Dayton & the Miami Valley, died

John North, who led local BBB with 'vision,' dies (Dayton Daily News10d) John North, president and chief executive of the Better Business Bureau serving Dayton and the Miami Valley, has died, the bureau said Monday. North died Saturday, the BBB said

John North, who led local BBB with 'vision,' dies (Dayton Daily News10d) John North, president and chief executive of the Better Business Bureau serving Dayton and the Miami Valley, has died, the bureau said Monday. North died Saturday, the BBB said

President and CEO of Dayton Better Business Bureau dies (10don MSN) He led the organization with vision, compassion and an unwavering dedication to advancing marketplace trust," a spokesperson

President and CEO of Dayton Better Business Bureau dies (10don MSN) He led the organization with vision, compassion and an unwavering dedication to advancing marketplace trust," a spokesperson

Friends, colleagues remember longtime President, CEO of Dayton BBB (8don MSN) North was the President and Chief Executive Officer (CEO) for the Dayton Better Business Bureau for almost 20 years. News

Friends, colleagues remember longtime President, CEO of Dayton BBB (8don MSN) North was the President and Chief Executive Officer (CEO) for the Dayton Better Business Bureau for almost 20 years. News

How to spot Fake Check Scams with Better Business Bureau (9d) The Holiday shopping season will be here before we know it, and scammers are always looking to take advantage. VP of Communications for Better Business Bureau, Sheri Sword

How to spot Fake Check Scams with Better Business Bureau (9d) The Holiday shopping season will be here before we know it, and scammers are always looking to take advantage. VP of Communications for Better Business Bureau, Sheri Sword

Longtime Dayton champion and business leader dies (10d) A longtime Dayton business and community leader has passed away. © 2025 American City Business Journals. All rights reserved

Longtime Dayton champion and business leader dies (10d) A longtime Dayton business and community leader has passed away. © 2025 American City Business Journals. All rights reserved

Dayton Family-Owned DryTech Exteriors Named Among America's Top Roofing Companies (15d) DryTech Exteriors has been recognized as one of the nation's leading roofing companies in Yahoo Local's Best in the U.S. Awards 2025, published August 11, 2025. This recognition, based on independent

Dayton Family-Owned DryTech Exteriors Named Among America's Top Roofing Companies (15d) DryTech Exteriors has been recognized as one of the nation's leading roofing companies in Yahoo Local's Best in the U.S. Awards 2025, published August 11, 2025. This recognition, based on independent

Better Business Bureau warns of crooks targeting people who are already victims of scams (CBS News1mon) Sara Tenenbaum is the Senior Digital Producer for CBS News Chicago covering breaking, local and community news in Chicago. She previously worked as a digital producer and senior digital producer for

Better Business Bureau warns of crooks targeting people who are already victims of scams (CBS News1mon) Sara Tenenbaum is the Senior Digital Producer for CBS News Chicago covering breaking, local and community news in Chicago. She previously worked as a digital producer and senior digital producer for

Back to Home: <https://explore.gcts.edu>